



## Installing the Pole Display



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**Step 1** Plug in the display pole power source into 110V AC outlet and connect the USB cable to an available USB port on your point-of-sale workstation.

Note: It is NOT recommended to use a USB Hub to connect POS peripherals.

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**Step 2** Go to <http://www.logiccontrols.com> and click on the **Support & Downloads** tab.

Scroll down until you see a section called **Customer Displays** or click **Customer Displays** on the side panel.

Click on the Windows2000/XP/Vista link under the USB Driver section for the PD3000U/UP & LD3000U/UP Series. This will Pop up a zip file to download.

Choose **Save** and save it to the desktop.

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**Step 3** Create a folder on your desktop and name it **Logic Controls Installation Files**.

Right-click on the zip file called **DisplayWinDriver** that was downloaded to your desktop in step 2, and click **Extract All**. Go through the steps of the Extraction Wizard to unzip the file. Extract all the files to the **Logic Controls Files** folder you created on your desktop.

Choose **Show Extracted Files** and click **Finish**.

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**Step 4** Double-click on the **SETUP** icon.

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Select **Virtual COM Port Driver** and click **Install**.

Close the window.

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Step 5 Go to the **Device Manager** by right-clicking on MY COMPUTER, clicking Properties, clicking the Hardware tab, and clicking the Device Manager button.

Expand **Ports (COM & LPT)** class to show the list of ports.

Right click **LCI USB Line Display ... Comm Port COM [#]** to display the pop-up menu.

Select **Properties** to display the Properties dialog box.

Select **Port Settings** tab, and click **Advanced...** button.

Click on COM port number box to select COM5 (if it is in use, continue anyway).

Click **OK** to accept new settings.

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Step 6 Unplug the display from the USB port for 30 seconds and then plug the device back into the USB port.

**NOTE: Device Manager should show the changed port number is 5.**

Sign In to RV Logic to make sure the display is working.

If it was installed successfully, the pole display will show a greeting message welcoming the customer to your store.

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